# coles collect customer update

27 July 2023

# Manhattan Active TMS - Update



Dear Valued Customers,

We're further enhancing the Manhattan Active TMS (OneNet replacement) base product to create the best solution for Coles, our carrier partners and customers.

# What's changing?

We are revising the first release date of the new Manhattan Active (MA) TMS for Primary Transport to early 2024 to ensure that the solution is fit for purpose and meets our operational requirements, as well as the requirements of our carrier partners and customers.

#### When will the new MA TMS be rolled out?

We will continue to develop system functionality in a staged fashion until the end of October 2023. Testing of this functionality will be conducted progressively until the end of 2023, with the aim of rolling out the MA TMS for Primary Transport in early 2024.

Exact dates will be communicated to you as they are finalised.

# What's next?

We want to take this opportunity to thank you for your active engagement and feedback to-date. We will continue to engage with you as we progressively build the MA TMS functionality and will commence training on the new MA TMS prior to go-live in early 2024. If you haven't already done so, please ensure that you or an appropriate operational representative complete the <u>Coles TMS Transformation Customer Questionnaire</u> at the soonest. Through this survey, we are seeking to gather critical information around your current OneNet usage and existing facilities.

If you have any questions about our revised go-live timelines, please don't hesitate to email us at <a href="mailto:TMSTransformation@coles.com.au">TMSTransformation@coles.com.au</a>.

Regards,

## **Coles TMS Transformation Team**